

TANDBERG Video Communication Server FAQs

General

Q. What are the key differences between TANDBERG VCS and the Gatekeeper and Border Controller?

A. TANDBERG VCS is SIP enabled and includes TANDBERG's FindMe interface. TANDBERG VCS supports the migration to SIP and provides video intensive SIP-H.323 Interworking. The Gatekeeper and Border Controller cannot provide TANDBERG FindMe and are H.323 only. When discussing TANDBERG Video Communication Server with customers, TANDBERG FindMe should be presented as a key point of difference as should TANDBERG VCS SIP capabilities.

Q. Will TANDBERG continue to sell the Gatekeeper and Border Controller?

A. Yes. Gatekeeper and Border Controller will continue to be sold and supported for the foreseeable future. The primary customer target for the TANDBERG VCS will be those customers that have an interest in migrating to or expanding their capabilities in SIP...either immediately or in the future. The Gatekeeper and Border Controller should continue to be targeted to customers with an interest in H.323 only.

Q. Will a Gatekeeper or Border Controller work with a TANDBERG VCS?

A. Yes, the TANDBERG VCS will function with a Border Controller or Gatekeeper, however only on a H.323 basis and not SIP.

Q. Will TANDBERG VCS enable Movi Firewall Traversal?

A. Not initially. Movi will need to be upgraded in order to make FT calls. This upgrade is expected to happen in early 2008.

Q. Will Multiway be a TANDBERG VCS capability?

A. Multiway will not be an initial feature of TANDBERG VCS. In order for an endpoint to initiate a Multiway call it must be registered to a TANDBERG Gatekeeper N.5.2 enabled.

Q. How to justify the higher cost of TANDBERG VCS versus the Gatekeeper and Border Controller?

A. The higher cost to TANDBERG VCS is related to both the extensive SIP capabilities of TANDBERG VCS as well as the TANDBERG FindMe capabilities. Moreover, TANDBERG VCS is a simpler, scalable solution that allows the customer to place the same device both inside and outside of the firewall.

TANDBERG FindMe

Q. How does TANDBERG FindMe work for the individual user?

A. TANDBERG FindMe will allow end users to log onto an interface and control where and how they are contacted via their FindMe address. TANDBERG FindMe will enable users to reach the person and not the device. Users will be able to designate up to five endpoints to ring when their FindMe address is called. Moreover, the end user can designate up to five endpoints to call if there is no answer, or if one of the original five endpoints are busy.

Q. Will there be an administrative interface to TANDBERG FindMe to control network rules and permissions?

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Q. Will a FindMe user be able to identify an incoming forwarded call via caller ID?

A. No, a call that has been forwarded within FindMe will appear that it is coming from an internal Gatekeeper (Control Application).

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Session Initiation Protocol (SIP) and H.323 Interworking

Q. SIP is mentioned as a key point of difference, what are some of the selling points to SIP?

A. There are several...SIP offers very flexible options to the video network, including PC video conferencing, call hold and forwarding capabilities like FindMe, and the ability to utilize over several media including IM, Voice, Data and Video in the same session. TANDBERG's vision for network infrastructure is that H.323 will continue to be the cornerstone protocol of the industry while SIP will serve as the enabling protocol to new and innovative video capabilities like TANDBERG FindMe. TANDBERG also believes that video end user should be able to communicate seamlessly and naturally, regardless of the genre of protocol they are using.

Q. Will TANDBERG Video Communication Server be operable with all dialects of SIP?

A. No – TANDBERG Video Communication Server will be interoperable with devices deploying a standard SIP trunk. There may be future development to support various vendors' dialects of SIP.

Q. Are there any initial limitations to TANDBERG VCS' SIP – H.323 call capabilities?

A. Yes – Initially calls between SIP and H.323 endpoints will not be capable of encryption or Duo Video. These limitations do not include SIP to SIP calls or H.323 to H.323 calls which will be fully enabled.